ENTERPRISE AGENTIC AI PLATFORM

OptimaAI

The enterprise doesn't need more software.

It needs agents that do the work.

150+
DOMAIN
AGENTS

45-50+
ENTERPRISE
PROGRAMS

1400+
AI NINJA'S
GLOBALLY

12+
INDUSTRIES

Your competitors are already running on agents. Are You?

OptimaAI puts intelligent agents at the centre of your operations — agents that reason, decide, and act. Not dashboards. Not recommendations. Outcomes.

Built for boards that demand accountability and CFOs who measure everything. Every agent action is governed, auditable, and tied to a number that matters.

60%
reduction in manual processing time —
ESG Revenue Management

$4.2M
annual savings unlocked — Healthcare RCM client

80%
reduction in manual processes —
100-engineer organization

One Platform built for three transformations.

Whether you're running the business, building the product, or transforming your operations — OptimaAI has agents purpose-built for each.

Business Agents

Agents that run your operations end-to-end. Finance, HR, sales, legal, healthcare, insurance — they don't just automate tasks, they make decisions within governed boundaries and escalate only what needs a human.

Finance & P2P / O2C

Healthcare & RCM

Insurance   HR & Talent

Sales & CRM   Legal

EdTech   Manufacturing

Customer Support

SDLC Agents

Agents that live inside your engineering workflow. From requirements to release notes, they eliminate the low-value work that slows ninja teams down — so your best people spend their time on what only they can do.

PRD → User Stories

Code Review   Test Generation

Root Cause Analysis

Release Notes

Sprint Reporting

Industry Agents

Vertical-specific agents built for the workflows, regulations, and data structures unique to your industry. Pre-trained on domain knowledge so they're production-ready — not just configurable.

BFSI   Healthcare

Insurance   Retail

Manufacturing

Hi-Tech / ISV   Telecom

Business Agents

Every Domain.
Hundreds of Decisions Automated Daily.

Every agent is trained for the judgment calls, exceptions, and edge cases unique to its domain — not retrofitted from a generic model.

Finance & Autonomous P2P / O2C

From the first purchase requisition to the final cash application — agents that catch leakage, enforce contracts, and give your CFO a live view of every dollar in motion.

70%

reduction in manual AP processing

Healthcare & RCM

Medical coding, claims denials, care coordination, front-desk operations. Agents that protect revenue at every step of the care cycle — before denials compound.

95%

coding precision · 50% faster processing

Insurance

Claims triage, fraud detection, policy servicing and renewals. Agents that handle the volume so your adjusters handle the complexity.

40%

improvement in claim acceptance rate

HR & Talent Acquisition

Candidate matching, policy Q&A, onboarding workflows, HR process automation. Your HR function, operating at scale without scaling headcount.

45%

reduction in manual HR effort

Sales & CRM Intelligence

Lead scoring, pipeline hygiene, deal desk, email intelligence, churn prediction. Agents that keep revenue moving — and flag what's at risk before it slips.

95%

higher quality leads · faster deal velocity

Legal & Contract Intelligence

Contract analysis, clause extraction, obligation tracking, risk flagging. Half the review time. None of the blind spots.

50%

faster contract processing

EdTech & Learning

Video summarisation, quiz generation, student-at-risk prediction, personalised programme recommendations. Agents that make learning outcomes measurable.

70%

time saving on content discovery

Manufacturing & Supply Chain

Predictive maintenance, anomaly detection, demand and freight forecasting. Agents that turn operational data into decisions — before problems become downtime.
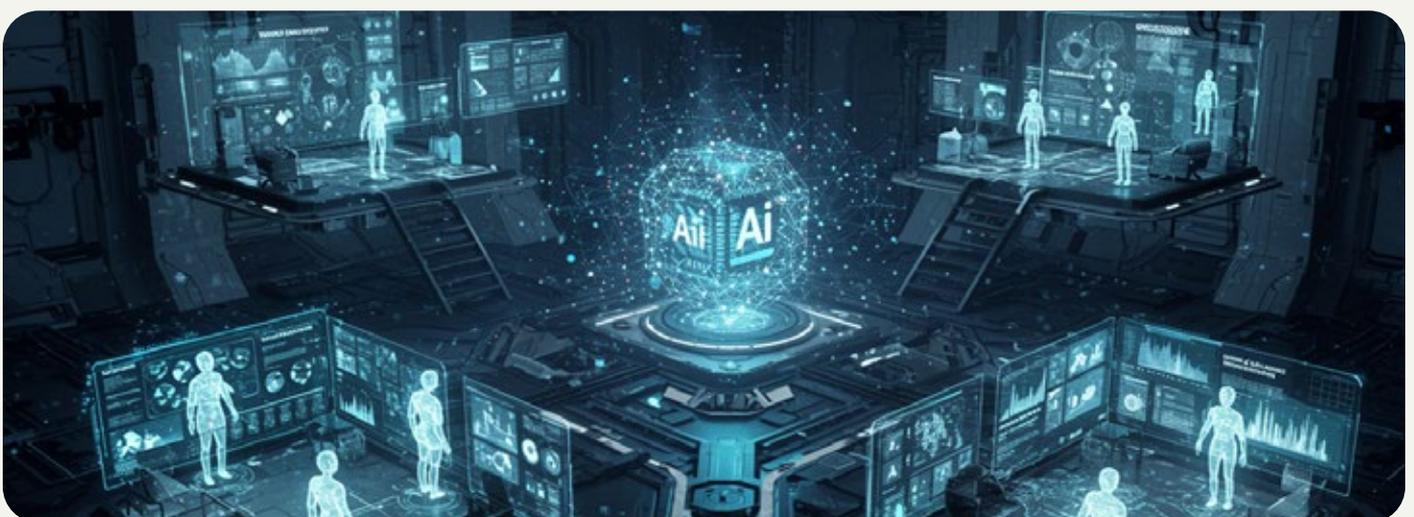
>80%

forecast accuracy achieved

Customer Support & Service

Queries, bookings, escalations, policy lookups — handled instantly, around the clock, across every channel. Your support function at infinite scale.

80%

of queries resolved without human hand-off

SDLC Agents

Ship Faster.
Break less. Know More.

Agents that live inside your engineering workflow — native to Jira and GitHub, integrated with CI/CD, zero context switching.

01 — Requirements

PRD →
User Stories

Requirements become Jira-ready stories with acceptance criteria in minutes. The gap between product intent and engineering execution — closed.

02 — Quality

Code Review &
Risk Flags

Every PR reviewed for quality and security before merge. Signal, not noise — so your ninjas act on what matters.

03 — Testing

Test Generation &
Triage

Tests written automatically. Failures triaged by root cause. Your ninjas fix problems — they don't hunt for them.

04 — Incidents

Root Cause
Analysis

Logs read, traces analysed, root cause surfaced. Production incidents resolved in hours, not days.

05 — Documentation

Release Notes &
Changelog

Release documentation written from PRs, commits, and tickets — automatically. Always current, always complete.

06 — Visibility

Sprint
Reporting

Sprint summaries and velocity insights generated directly from Jira and repo data — giving accurate reporting to ninja's, without manual aggregation.

Industry Agents

Vertical-specific agents.
Built for your industry's rules — not the average.

Pre-trained on domain knowledge, regulations, and workflows unique to each vertical. Production-ready on arrival — not generic models that need months of tuning.

BFSI — Loan Origination & KYC

Agents that handle KYC verification, document classification, and loan origination workflows — reducing manual review cycles while staying fully compliant with regulatory frameworks.

70%

reduction in document processing delays

Healthcare — Care & Coding

From RCM denials and appeals to care coordination and provider navigation — agents that protect revenue at every touchpoint of the patient and provider journey.

95%

clean claim rate achieved

Insurance — Claims & Policy

Claims triage, fraud detection, policy servicing, and renewal workflows. Agents that process the volume intelligently so adjusters focus on the cases that genuinely need them.

40%

improvement in claim acceptance rate

Retail & E-Commerce

Inventory replenishment, returns and refunds, recommendation engines, and out-of-stock intelligence. Agents that keep the customer experience seamless and the operation lean.

25%

uplift in recommendation-driven sales

Manufacturing

Predictive maintenance, quality deviation management, sales and freight forecasting, and production Q&A. Agents that turn operational data into decisions before problems compound.

>80%

forecast accuracy across deployments

Hi-Tech / ISV

Customer support resolution, DevOps incident automation, and membership intelligence. Agents built for the speed and complexity of technology businesses at scale.

80%

of support queries resolved without escalation

Telecom & Logistics

Network optimisation, fault triage, shipment exception management, and anomaly detection. Agents that keep complex, high-volume operations running without constant human intervention.

~80%

anomaly detection accuracy

Energy & ESG

Hourly energy consumption forecasting, ESG revenue management, and compliance reporting. Agents that bring precision to an industry where every forecast drives real financial decisions.

3x

faster reporting cycles

Legal & Compliance

Contract analysis, clause extraction, obligation tracking, and risk flagging across large document volumes. Half the review time, none of the compliance blind spots.

50%

faster contract processing

HUMAN-IN-THE-LOOP

AI Moves Fast.
Authority Stays with You.

Every OptimaAI agent operates within **authority thresholds you define.** Routine actions execute autonomously. High-stakes decisions surface to the right person — with full context, not just an alert.

This is not a safety layer added after the fact. **Human oversight is the architecture.** Governance, escalation paths, and override controls are built into the platform from the ground up — across every Business Agent and every SDLC Agent.

Your team's judgment becomes the model's training signal. **The system gets smarter every time a human weighs in.**

AGENT ACTS
Executes within governed limits autonomously

GATE
High-stakes actions flagged before proceeding

HUMAN REVIEWS
Right approver, full context, full reasoning

LOOP
Every decision sharpens the agent over time

Approval Workflows

Payments, contract approvals, hiring decisions — routed to designated approvers with full agent reasoning attached before any action is taken.

Confidence Gates

Every output carries a confidence score. Below the threshold, execution pauses and humans decide. Nothing uncertain moves forward alone.

Escalation Paths

Exceptions, anomalies, edge cases — each agent has a configured chain. The right human is reached automatically, with context rather than just a notification.

Override Controls

Any agent action can be overridden or vetoed. Every override is logged and fed back into the model — turning human judgment into continuous improvement.

Full Audit Trail

Every decision, action, and human interaction is logged — tamper-proof, explainable, and queryable. SOX, HIPAA, and GDPR-ready on day one.

ENTERPRISE SECURITY

Nine layers of protection.
Zero compromises.

Security is not configurable in OptimaAI. It is the foundation every agent is built on.

Prompt Injection Shield
Adversarial inputs blocked before they reach any model or workflow.

Hallucination Guard
Agents only assert what they can substantiate. Confidence-gated at every output.

PII Redaction Engine
Sensitive data identified and stripped before it leaves your environment.

Compliance Engine
Regulatory controls enforced continuously — not checked periodically.

Bias & Fairness Manager
Unfair or discriminatory patterns flagged automatically before outputs reach users.

RBAC & Identity Management
Role-based access at every layer. Right people, right access — nothing more.

Data Encryption
Encrypted in transit and at rest, across every environment and integration.

Toxicity Controller
Every output safe, on-brand, and appropriate for enterprise contexts.

I/O Validation
Every input and output validated before it moves through the pipeline.
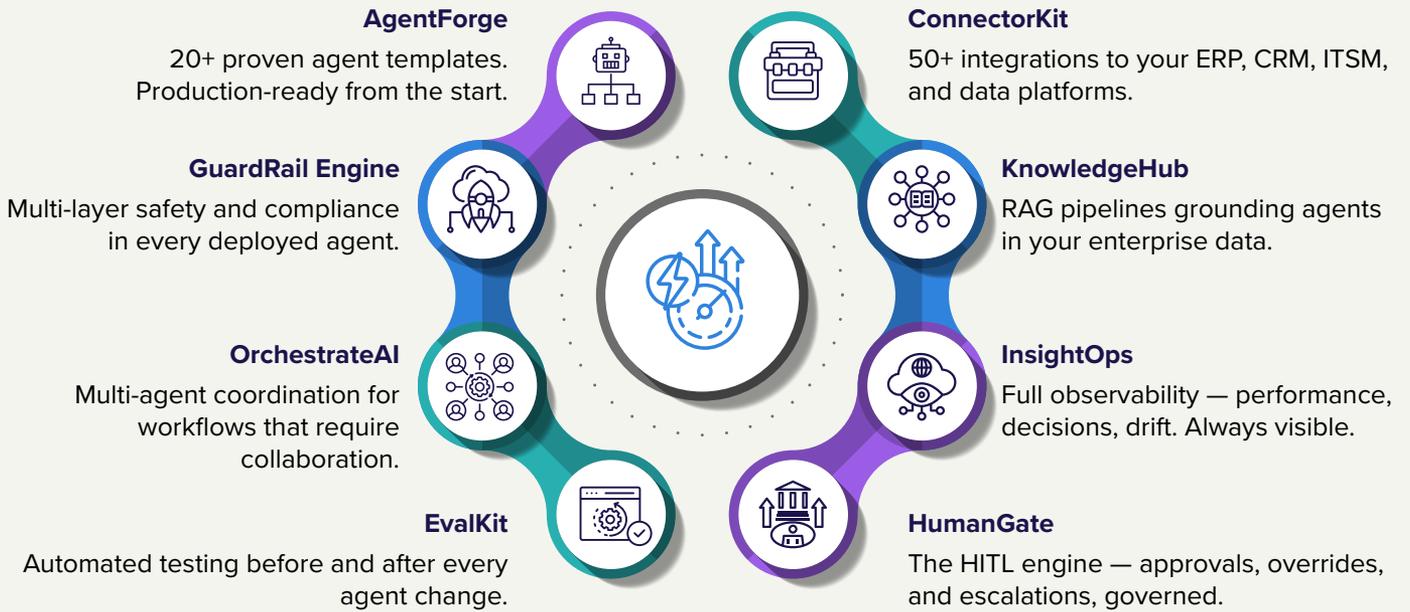
CERTIFIED & COMPLIANT

SOC 2 TYPE 2   HITRUST   GDPR   ISO ISO 27001:2022 ISO 9001:2015

ACCELERATOR TOOLKIT

From contract to live in weeks — not quarters.

Pre-built modules that eliminate the infrastructure work so your team focuses on outcomes from day one.

AgentForge
20+ proven agent templates. Production-ready from the start.

ConnectorKit
50+ integrations to your ERP, CRM, ITSM, and data platforms.

GuardRail Engine
Multi-layer safety and compliance in every deployed agent.

KnowledgeHub
RAG pipelines grounding agents in your enterprise data.

OrchestrateAI
Multi-agent coordination for workflows that require collaboration.

InsightOps
Full observability — performance, decisions, drift. Always visible.

EvalKit
Automated testing before and after every agent change.

HumanGate
The HITL engine — approvals, overrides, and escalations, governed.

DELIVERY MODEL

Live in weeks. Scaled on your terms.

Refined across 45–50+ enterprise programs. Clean handoff — no long-term dependency built in.

1

2–4 WEEKS
Discover
AI readiness, use case mapping, ROI modelling, architecture design.

2

6–8 WEEKS
Build
Platform deployment, security hardening, connectors, initial agents.

3

4–6 WEEKS
Activate
Go-live, HITL configuration, workflow integration, full testing.

4

ONGOING
Scale
New agents, continuous improvement, performance optimisation.

The question isn't whether to deploy agents. It's how far ahead you want to be.

Speak with an EXIQO Ninja. One conversation to map what's possible for your enterprise

Schedule a 1 : 1 with an EXIQO Expert →

Ready to Connect?

Driving Digital Transformation with Modernization Solutions!

R Systems is a leading digital product engineering company that designs and builds next-gen products, platforms, and digital experiences, empowering clients across various industries to overcome digital barriers, put their customers first, and achieve higher revenues as well as operational efficiency. We constantly innovate and bring fresh perspectives to harness the power of the latest technologies like cloud, automation, AI, ML, analytics, Mixed Reality, etc. With a strong focus on cloud transformation, we simplify VMware to AWS migration, ensuring a seamless, secure, and cost-effective transition.

Contact us today

Please reach out to us using the following contact information:
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Website: **www.rsystems.com**